

Kimaya TPN Installation Guide Version 1.0

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Table of Contents

Installation.....	3
Minimum System Requirements.....	3
Install Steps.....	3
3 rd Party Installation Components:.....	5
Re-installation.....	6
Un-installation.....	6
Trouble Shooting	7
Support.....	9
Acknowledgements.....	9

Installation

Kimaya TPN has a very simple installation procedure. Just follow the install screens and click next.

NOTE: The installation process can take up to 45 minutes. So, please be patient.

Minimum System Requirements

1. 300 MHz Pentium Processor (or compatible) or higher.
2. 128 MB of RAM
3. At least 64 MB of free hard disk space
4. CDROM drive
5. Windows XP (with SP2) or higher
6. Printer with its driver installed

Installation Steps

1. Login as the 'administrator' of the system. If you are not the administrator, you will not be allowed to install the application.
NOTE: On Windows Vista, you may have to right-click the Installable and say 'Run As Administrator'.
2. Open the CD package, take out the CD and put it in the DVD or CDROM drive.
3. Once the CD is inserted in the CDROM drive, it will automatically launch the Installation Screen. In case the installation does not start automatically, browse the CDROM drive and double click on 'Kimaya-TPN-v1.0.exe'.
4. Click 'Next' on the installation welcome screen.
5. This screen shows the End User License Agreement Screen. PLEASE READ THE LICENSE AGREEMENT CAREFULLY BEFORE PROCEEDING. If you agree to the License Terms and Conditions press 'I Agree'.
6. This screen chooses the installation location. By default it shows: C:\Program Files\Josh\Kimaya-TPN\ You can change this to any directory of your choice. Click 'Next'.
7. This screen takes the Registration information.
 - a. The Hospital Name and Doctor Name are mandatory. The Hospital Name will appear on every screen of the running application, so it is advisable to enter this correctly.
 - b. The Doctor Name is the person who has purchased this software from Josh Software Pvt. Ltd. or the person in-charge of the unit.
8. On clicking 'Next', the software starts its installation. To ensure that this copy is registered and valid, the installer prompts for the product key.
 - a. The **Product key** is printed on the CD package.
 - b. The term of the license is also printed. It will be either:
 - i. 1 month evaluation
 - ii. 3 month evaluation
 - iii. 1 year
 - iv. 2 year
 - v. 3 year

- c. Please enter the Product Key from the CD pack as you see it. The Product Key is case-sensitive and should be entered in a CAPITAL LETTERS. i.e. the key should be entered as ABCD and not abcd.
 - d. If the product key is valid, the installation will continue, otherwise it will say 'Please enter the valid key.'
 9. After the key has been successfully validated, the software will get installed.
 - a. Some 3rd Party Tools are installed as part of Kimaya TPN.
 - b. Microsoft .NET Framework takes about 30 minutes to install. Please be patient.
 - c. If MySQL database is not installed, the installer will install MySQL.
- If all the 3rd party tools have to be installed the installation **takes about 45 minutes**.
10. Click 'Next' to configure the product. The database will get configured. Here the command prompt is shown on screen and a configuration file will run. The window will show 'Press any key to continue...' after it has run the configuration commands.

NOTE: Please check that there are no 'ERROR:' lines shown in this window. In case you see errors in this screen, please see 'Special Instructions' section below or contact support.

Press any key to continue to close this window and continue the installation.
 11. After installation completes we can see a finish installation screen. This screen has a check-box 'Launch Kimaya TPN' is selected by default. Keeping that checkbox selected and clicking 'Finish' button will start the application after the installation is over.

This should successfully install Kimaya-TPN on your machine.

Special Instructions if MySQL is installed with root password set

If MySQL database is already installed, most probably there is no problem. In case the database has been configured with a root password, please ensure the following:

1. MySQL version is atleast 5.0.22 or above.
2. If the root password is set, please procure it from the system administrator.

Configuration steps:

1. Install Kimaya TPN. Errors may be seen in the Database configuration command prompt.
2. Open command prompt: Start -> Run -> 'cmd'.
3. cd %TEMP%\Josh\kimaya-tpn
4. config_db_pass.bat
This will prompt for the database password TWICE for 2 different commands.
Please enter the correct password.
5. Go to the directory where KimayaTPN is installed. Eg. C:\Program Files\Josh\KimayaTPN
6. Edit the db.txt file and enter the password after 'password:'
7. Launch Kimaya TPN application.

3rd Party Installation Components:

- Microsoft .NET Framework 2.0.50727
- MySQL 5.0.41-community-nt MySQL Community Edition (GPL)
- MySQL-connector-odbc-3.51.16-win32.msi

These third party tools are either open source community software which are under General Public License (GPL) or are freely re-distributable. Their respective licenses can be found in the directory where Kimaya TPN is installed.

Re-installation

WARNING: ON RE-INSTALLATION, ALL YOUR DATA WILL BE LOST.

Re-installation should be done ONLY if:

- i) You have a valid product key and it has not expired.
- ii) If something has gone wrong with the system and you want to 'move' the installation to a different machine or re-install in your current system.
- iii) If you want your data to be saved or migrated to another machine
- iv) If you are registered customer of Josh Software Pvt. Ltd.

Please contact support for re-installation.

DISCLAIMER: Josh Software Pvt. Ltd. will not assume responsibility for any loss of data which may result as re-installing this software without consulting Josh Software Pvt. Ltd.

Un-installation

To un-install Kimaya TPN, go to Start → All Programs → Josh → Uninstall.

On un-installation, all Kimaya-TPN core components will be removed from your system. This includes the executables and libraries that have been bundled with the Kimaya TPN and the database.

NOTE: ALL DATA WILL BE LOST DURING UN-INSTALLATION.

The third party tools will NOT be removed during un-install. i.e. .NET Framework, Mysql Database and Mysql ODBC connector will remain installed. If desired you can remove these 3rd party tools from 'Control Panel' -> 'Add Remove Software'.

WARNING: C:\Josh directory remains after un-installation. Please do NOT remove it. MySQL is dependant on this directory

Trouble Shooting

CD has been inserted in the CD-ROM but nothing happens.

Some systems do not allow the CD to run automatically. In that case please open Windows Explorer and browse the CD-ROM drive and double click on 'Kimaya-TPN-v1.0.exe'.

The installation failed with '.NET framework could not be setup'.

If the Microsoft .NET framework cannot be installed in your system, most windows software will not work in any case. Please contact your system administrator to manually install Microsoft .NET 2.0 and then run the Kimaya TPN installer.

On Windows XP, ensure that the system has been installed with the latest Windows Updates with at least SP2 installed. Check the service pack version from Control Panel → System.

If Windows 2003 server, please ensure the system has been updated with latest patches. At least Windows Installer 3.0 or above is installed. You may additionally have to stop the IIS server before proceeding with installation.

The installation failed with 'Database Server could not be Installed.'.

This means that MySQL Database could not be installed. Reasons are probably that there is not enough disk space. Please install MySQL 5.0.41 community version manually.

Then install Kimaya TPN. You can download this MySQL version from (<http://dev.mysql.com/downloads/mysql/5.0.html#win32>)

Installation aborted with error 'Database Server could not be configured.'

Installation aborted with error 'Database Server could not be started.'

Installation aborted with error 'Can not connect to Database.'

The installation failed with 'Can not configure Kimaya-TPN. Failed to populate Database. Please read the documentation.'

Check if MySQL is installed and running.

Check "Add Remove Programs" in Control Panel if 'MySQL 5.0' is installed.

Check "Services" in "Administrative Tools" in Control Panel and see the status of MySQL service. If it is stopped, please start it. If the service does not start, first contact your system administrator. If all else fails, please contact support.

Installation fails on Windows 2003 Server with error '.NET framework could not be setup'.

Installation Failed with 'System Incompatible' error.

This means that the system you are running on is not supported by Kimaya TPN. Please check with the system administrator if you are running the installation on a 64-bit machine. If you are, please contact support for a compatible copy.

The installation hangs with 'Launching KeyValidator.exe'.

Wait for about 2 minutes. If the 'System Incompatible' is not shown, then please contact support.

The License window always says 'Please enter a valid key'.

Please ensure that the product key is being entered in CAPS. Please ensure that you have the correct license key.

The start of the installation shows a prompt 'Kimaya TPN is already installed! ALL YOUR DATA WILL BE LOST ON RE-INSTALLATION. Do you wish to continue?'

This means that you have already installed Kimaya-TPN. If you re-install it, all your data will be lost. Please validate the reason for re-installation. If you have a valid product license key, please contact support. If your license has expired, we encourage you to upgrade your product key by contacting support. If you are only evaluating the software and do NOT care about the data, click Yes.

The start of installation shows 'A higher version of kimaya is already installed!'

A higher version of Kimaya is already installed. In v1.0, this error will NEVER occur.

Support

Please contact support in the following ways:

Email: info@joshsoftware.com
support@joshsoftware.com

Address: Josh Software Pvt. Ltd.
14, Vishrambag Society, Senapati Bapat Road,
Pune 411 016,
Maharashtra, India.
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Phone support: (Mon – Fri from 11am to 5pm IST)
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Validations done by dieticians **Khusboo Parmar, Neha Sanwalka and Rubina Mandlik** have ensured that the software calculations are correct.

The hardworking Josh Software Pvt. Ltd. development team has been instrumental in developing and testing this software. We have tried hard to eliminate software problems as well as technical problems. We hope this effort goes a long way.

Feedback is valued and will help make better enhancements to the software. Please contribute with your suggestions and comments. Write to us at info@joshsoftware.com.